

NOTICE OF FINAL RULEMAKING

TITLE 4. PROFESSIONS AND OCCUPATIONS

CHAPTER 20. BOARD OF DISPENSING OPTICIANS

PREAMBLE

<u>1. Article, Part, or Section Affected (as applicable)</u>	<u>Rulemaking Action</u>
R4-20-102	Amend
R4-20-103	Repeal
R4-20-104	Repeal
R4-20-105	Repeal
R4-20-106	Repeal
R4-20-107	Amend
R4-20-109	Amend
R4-20-110	Amend
R4-20-112	Amend
R4-20-113	Amend
R4-20-115	Amend
R4-20-119	Amend
R4-20-123	Repeal
R4-20-124	Repeal
R4-20-125	Repeal
R4-20-126	Repeal
Table 1	Amend

2. Citations to the agency’s statutory rulemaking authority to include the authorizing statute (general) and the implementing statute (specific):

Authorizing statute: A.R.S. §32-1673

Implementing statute: A.R.S. §32-1671, 32-1672, 32-1673, 32-1674, 32-1681, 32-1682, 32-1683, 32-1684, 32-1684.01, 32-1685, 32-1686, 32-1687, 32-1691, 32-1691.01, 32-1693, 32-1694, 32-1695, 32-1695, 32-1696, 32-1697, 32-1698, 32-1699

3. The effective date of the rule:

- a. If the agency selected a date earlier than the 60 day effective date as specified in A.R.S. § 41-1032(A), include the earlier date and state the reason or reasons the agency selected the earlier effective date as provided in A.R.S. § 41-1032(A)(1) through (5):**

Immediate. The deadline for accepting Application for a Dispensing Optician’s License by Examination is

at least 45 days before an examination date, which would fall on January 18, 2019.

ARS 41-1032(A)(5) : To adopt a rule that is less stringent than the rule that is currently in effect and that does not have an impact on the public health, safety, welfare or environment, or that does not affect the public involvement and public participation process.

b. If the agency selected a date later than the 60 day effective date as specified in A.R.S. § 41-1032(A), include the later date and state the reason or reasons the agency selected the later effective date as provided in A.R.S. § 41-1032(B):

Not applicable

4. Citations to all related notices published in the Register as specified in R1-1-409(A) that pertain to the record of the proposed rule:

Notice of Rulemaking Docket Opening 24 A.A.R. 2093, July 27, 2018

Notice of Proposed Rulemaking: 24 A.A.R. 2299, August 17, 2018

5. The agency's contact person who can answer questions about the rulemaking:

Name: Megan Darian, Executive Director

Address: 1740 W. Adams, Suite 3001
Phoenix, AZ 85007

Telephone: 602-542-8158

Fax: 602-926-8103

E-mail: mdarian@do.az.gov

Web site: www. do.az.gov

6. An agency's justification and reason why a rule should be made, amended, repealed or renumbered, to include an explanation about the rulemaking:

The rule provides detailed licensing, regulatory information, and procedural instructions. The Board is proposing to amend rule R4-20-102 for clarification on material necessary to submit with the application for licensure. The Board is proposing to accept national practical examination results for licensure in State of Arizona. The Board is also, including language to assist military veterans with qualification for

licensure.

R4-20-103, R4-20-104, R4-20-105, and R4-20-106 are being repealed to allow the Board more flexibility in accepting national practical examination results versus the Board proctoring a practical every six months.

This will allow applicants more flexibility in taking the practical exam offered by national organizations more frequently and at various locations throughout the country.

R4-20-107, R4-20-109 and R4-20-110, are being amended to remove the notarization requirement as all applications are now accepted on line through E-Licensing.

R4-20-112 is being amended to remove the license application fee and re-numbering remaining fees.

R4-20-113 is amended as a housekeeping measure to correct a misspelling.

R4-20-115 is amended to remove the word postmarked as all applications are now accepted on line through E-Licensing.

R4-20-119 is amended to update the ANSI Standards incorporated by reference.

R4-20-123, R4-20-124, R4-20-125, and R4-20-126 are being repealed due to duplication of GRRC Rules.

Table 1 is amended to remove the time frame for approval to take the practical exam.

7. A reference to any study relevant to the rule that the agency reviewed and proposes either to rely on or not to rely on in its evaluation of or justification for the rule, where the public may obtain or review each study, all data underlying each study, and any analysis of each study and other supporting material:

Not applicable

8. A showing of good cause why the rulemaking is necessary to promote a statewide interest if the rulemaking will diminish a previous grant of authority of a political subdivision of this state:

The proposed amendments/Repeals do not diminish a previous grant of authority of a political subdivision of this state.

9. The preliminary summary of the economic, small business, and consumer impact:

Amending/Repealing these rules would not have any adverse economic impact on consumers and small businesses.

10. A description of any changes between the proposed rulemaking, to include supplemental notices, and the final rulemaking:

None

11. An agency's summary of the public or stakeholder comments made about the rulemaking and the agency response to the comments:

The Board held an oral proceeding on the proposed rule at 1740 W. Adams, Phoenix, AZ on Monday September 24, 2018. The Board from National Association of Optometrists and Opticians received a public comment in support of the rule changes.

12. All agencies shall list other matters prescribed by statute applicable to the specific agency or to any specific rule or class of rules. Additionally, an agency subject to Council review under A.R.S. §§ 41-1052 and 41-1055 shall respond to the following questions:

None.

a. **Whether the rule requires a permit, whether a general permit is used and if not, the reasons why a general permit is not used:**

The rules licenses are general permits since they are issued to qualified individuals to conduct activities that are substantially similar in nature.

ARS 41-1001: "General permit" means a regulatory permit, license or agency authorization that is for facilities, activities or practices in a class that are substantially similar in nature and that is issued or granted by an agency to a qualified applicant to conduct identified operations or activities if the applicant meets the applicable requirements of the general permit, that requires less information than an individual or traditional permit, license or authorization and that does not require a public hearing.

b. **Whether a federal law is applicable to the subject of the rule, whether the rule is more stringent than federal law and if so, citation to the statutory authority to exceed the requirements of federal law:**

Not Applicable.

c. **Whether a person submitted an analysis to the agency that compares the rule's impact of the competitiveness of business in this state to the impact on business in other states:**

Not Applicable.

13. A list of any incorporated by reference material as specified in A.R.S. § 41-1028 and its location in the rule:

R4-20-119. Substandard Care

1. ANSI Z80.1 1999, "Prescription Ophthalmic Lenses-Recommendations."
2. ANSI Z80-20-1998, "Contact Lenses- Standard Terminology, Tolerances, Measurements And Physiochemical Properties."
3. ANSI Z80.5-2004, "Requirements for Ophthalmic Frames."
4. ANSI Z87.1-2003, "Occupational and Educational Personal Eye and Face Protection Devices."
5. ANSI Z80.9 1998, "Optical Devices for Low Vision."

14. Whether the rule was previously made, amended or repealed as an emergency rule. If so, cite the notice published in the Register as specified in R1-1-409(A). Also, the agency shall state where the text was changed between the emergency and the final rulemaking packages:

Not Applicable

15. The full text of the rules follows:

**TITLE 4. PROFESSIONS AND OCCUPATIONS
CHAPTER 20. BOARD OF DISPENSING OPTICIANS**

ARTICLE 1. GENERAL

- | | |
|------------|---|
| R4-20-102. | Application for a Dispensing Optician's License by Examination |
| R4-20-103. | Approval to Take Dispensing Optician Examination <u>Repeal</u> |
| R4-20-104. | Dispensing Optician Practical Examination <u>Repeal</u> |
| R4-20-105. | Practical Examination Procedures <u>Repeal</u> |
| R4-20-106. | Scoring of Examination; Failure to Pass <u>Repeal</u> |
| R4-20-107. | Application for a Dispensing Optician's License by Comity |
| R4-20-109. | Renewal of Dispensing Optician's License; Late Renewal; Reinstatement |
| R4-20-110. | Application for an Optical Establishment License; Qualifications |
| R4-20-112. | Fees |
| R4-20-113. | Display of Licenses; Nontransferability |
| R4-20-115. | Renewal of Optical Establishment License; Late Renewal; Re-application |
| R4-20-119. | Substandard Care |
| R4-20-123. | Petition for Rulemaking; Review of Agency Practice or <u>Repeal</u>
Substantive Policy Statements; Objection to Rule Based Upon Economic, Small
Business, or Consumer Impact <u>Repeal</u> |
| R4-20-124. | Public Comments <u>Repeal</u> |
| R4-20-125. | Oral Proceedings <u>Repeal</u> |
| R4-20-126. | Written Criticism <u>Repeal</u> |
| Table 1 | Time-frames (in days) |

ARTICLE 1. GENERAL

R4-20-102. Application for a Dispensing Optician's License by Examination

At least ~~45~~ 30 days before ~~an examination~~ a regularly scheduled board meeting date, an applicant for a

dispensing optician's license by examination shall submit to the Board an application packet that contains:

1. An application form provided by the Board, signed and dated by the applicant, ~~and notarized~~ that contains:
 - a. The applicant's name, Social Security number, address, and telephone number;
 - b. The name and address of the applicant's employer at the time of application, if applicable;
 - c. If demonstrating technical skill and training under A.R.S. § 32-1683(5)(b), the name and address of each dispensing optician, physician, or optometrist for whom the applicant served as an apprentice for three of the six years immediately preceding the application date, and the beginning and ending dates of each apprenticeship;
 - d. If demonstrating technical skill and training under A.R.S. § 32-1683(5) (c), the name and address of the school from which the applicant graduated, dates of attendance, date of graduation, degree received, and the name and address of each dispensing optician for whom the applicant served as a dispensing optician apprentice for one of the six years immediately preceding the application date and the beginning and ending dates of service. The applicant shall submit a photocopy of the applicant's diploma from the optical dispensing school;
 - e. If demonstrating technical skill and training under A.R.S. § 32-1683(5) (c) received during military service, the name and address of the school from which the applicant graduated, dates of attendance, date of graduation, and degree received, the location and name of the duty station at which the applicant has worked for three of the six years immediately preceding the application date and the beginning and ending dates of service.
 - e. ~~f.~~ If demonstrating technical skill and training under A.R.S. § 32-1683(5)(d), the name and address of each dispensing optician, physician, or optometrist for whom the applicant has worked for three of the six years immediately preceding the application date and the beginning and ending dates of employment;
 - f. ~~g.~~ A statement of whether the applicant has ever been convicted of a felony or of a misdemeanor involving moral turpitude in any state;
 - ~~g.~~ h. A statement of whether the applicant has ever had an application for a professional license denied or had a license suspended or revoked in any state; and
 - ~~h.~~ i. A sworn statement by the applicant verifying the truthfulness of the information provided by the applicant;
2. A photocopy of the applicant's:
 - a. High school diploma or general educational diploma issued in any state; or
 - b. Transcripts from a high school or college; or,
 - c. Evidence of a college degree or admission to any college in any state;
3. Verification of passing ~~an ABO and NCLE Board~~ both spectacle and contact lens written and practical examination examinations in opticianry administered by a nationally recognized body as evidenced by an original notice of examination results or a copy of the original certificate of passage issued by the organization that prepared the examination;
4. A letter attesting to good moral character from each of three individuals who are not family members, who have known the applicant for two years immediately before the date of the application, and support the applicant's licensure;
5. A letter from each physician, optometrist, or dispensing optician named in subsection (1) (c), (d), or (e) that contains:
 - a. The individual's printed name, address, and telephone number; and
 - b. A statement that the applicant has either served as an apprentice or been employed as a dispensing optician by the physician, optometrist, or dispensing optician for the time required in subsection (1) (c), (d), or (e);
6. A photograph of the applicant no smaller than 1 ½ x 2 inches and taken not more than six months before the date of application; and
7. The fee required in R4-20-112.

R4-20-103. Approval to Take Dispensing Optician Examination Repealed

- ~~A:~~ An applicant shall file an application to take the dispensing optician license examination with the Board 45 days before the date of the examination.
- ~~B:~~ The Board may reduce or waive the 45-day requirement for any portion of the application if its nonavailability is outside the applicant's control.
- ~~C:~~ The Board shall notify an applicant whose application is approved before the date of the examination as to the time and place of the examination.

R4-20-104. Dispensing Optician Practical Examination

- ~~A:~~ At least twice each year, the Board shall administer a dispensing optician practical examination. The Board shall not space the examinations more than eight months apart.
- ~~B:~~ The practical examination shall include measurement of optical devices, interpupillary distance, segment heights, corneal curvature, and the identification of lens styles and tints. An applicant shall use only Board-supplied measuring equipment and optical devices in the practical examination.

R4-20-105. Practical Examination Procedures Repealed

- ~~A:~~ For the practical examination, an applicant shall not bring books or notes into the examination room, communicate by any means with other applicants while the examination is in progress unless expressly authorized by the presiding examiner, or leave the examination room without first securing the presiding examiner's permission. If an applicant violates this subsection, the presiding examiner shall confiscate the examination answer sheet and the Board shall not allow the applicant to complete the examination.
- ~~B:~~ For the practical examination, only applicants, Board members, employees of the Board and persons having the express permission of the Board are permitted in the examination room while the examination is in progress.
- ~~C:~~ Examination papers are the property of the Board. The Board shall not return examination papers to the applicant.

R4-20-106. Scoring of Examination; Failure to Pass Repealed

- ~~A:~~ To pass, an applicant shall achieve a grade of 75% or more on the practical examination. For the written examination, the applicant shall achieve a grade of 70% or more on the ABO examination and shall achieve a grade of 72% or more on the NCLE examination.
- ~~B:~~ An applicant who fails to pass the practical examination shall re-apply as an original applicant as described in R4-20-102.

R4-20-107. Application for a Dispensing Optician's License by Comity

An applicant for a dispensing optician's license by comity shall submit an application packet to the Board that contains:

- 1. An application form provided by the Board, signed and dated by the applicant, ~~and notarized~~ that contains:
 - a. The applicant's name, Social Security number, address, and telephone number;
 - b. The applicant is dispensing optician license number and the state and date of licensure;
 - c. A statement of whether the applicant has ever been convicted of a felony or of a misdemeanor involving moral turpitude in any state;
 - d. A statement of whether the applicant has ever been denied a license or had a license suspended or revoked in any state; and

- e. A sworn statement by the applicant verifying the truthfulness of the information provided by the applicant;
2. A photocopy of the unexpired license and a written statement, signed by an officer of the Board that issued the license, that states the license is in good standing, and that the license is valid to dispense both eyeglasses and contact lenses;
3. A photograph of the applicant no smaller than 1 ½ x 2 inches and taken not more than six months before the date of application; and
4. The fee required in R4-20-112.

R4-20-109. Renewal of Dispensing Optician's License; Late Renewal; Reinstatement

- A. No later than December 31 of each year, an applicant for renewal of a dispensing optician's license shall submit to the Board the fee required by R4-20-112, proof of continuing education credits required by R4-20-120, and an application form, provided by the Board, signed and dated by the applicant, ~~and notarized~~ that contains:
 1. The applicant's name, Social Security number, address, and telephone number;
 2. The name, address, telephone number, and Arizona license number of the optical establishment at which the applicant is currently practicing as a dispensing optician; and
 3. A statement that the information contained on the renewal application is correct.
- B. A licensee who submits a renewal application and renewal fee ~~postmarked~~ after December 31 but before January 31 of the following year shall pay the late fee in R4-20-112.
- C. A licensee who fails to submit a renewal application ~~postmarked~~ before January 31 following a license expiration of December 31, and who wishes to reinstate the license, shall:
 1. Submit a reinstatement application within one year of license expiration;
 2. Pay the renewal fee and the late fee in R4-20-112;
 3. Achieve a passing grade on the practical examination, unless the applicant has successfully completed the practical examination in the five-year period immediately preceding the license expiration.

R4-20-110. Application for an Optical Establishment License

- A. Any person, corporation, company, partnership, firm, association or society operating an optical establishment, except those exempt under A.R.S. §32-1691, shall obtain an optical establishment license.
- B. An applicant for an optical establishment license shall submit an application packet to the Board that contains:
 1. An application form provided by the Board, signed and dated by the applicant, ~~and notarized~~ that contains:
 - a. The applicant's name, establishment name, establishment address, and telephone number. An application form shall be signed by the following:
 - i. If a sole proprietorship, the individual owning the optical establishment;
 - ii. If a corporation, each individual owning 20% or more of the voting stock in the corporation;
 - iii. If a partnership, the managing partner and a general partner;
 - iv. If a limited liability company, the designated manager, or if no manager is designated, any two members of the limited liability company;
 - a. The hours the establishment will be open to the public for business;
 - b. If applicable, the name, business address, and telephone number of each licensed optical establishment currently being operated by the applicant in Arizona;
 - c. If a corporation, the name of the statutory agent, the corporation's officers, and the state of incorporation; and
 - d. The name, business address, telephone number, and license number of each licensed dispensing optician who is scheduled to work at the establishment on a full-time basis,

- consisting of 32 hours or more per week;
 - 2. If a corporation, the articles of incorporation; and
 - 3. The fee required in R4-20-112.
 - C. To be licensed, an optical establishment shall employ at least one dispensing optician licensed by the Board, for at least 32 hours or more per week.

R4-20-112. Fees

- A. Dispensing optician fees, which are non-refundable, unless A.R.S. §41-1077 applies, are as follows:

1.	License application fee	\$100
2.	<u>1.</u> License issuance fee	\$100
3.	<u>2.</u> Renewal of dispensing optician license	\$135
4.	<u>3.</u> License renewal late fee	\$100

- B. Optical establishment license fees are as follows:

1.	License application fee	\$100
2.	License issuance fee	\$100
3.	Renewal of optical establishment license	\$135
4.	License renewal late fee	\$100

- C. Fees for copies of public records are:

1.	Duplicate optician license	\$25
2.	Duplicate establishment license	\$25
3.	Dispensing Optician Statutes and rules	\$10
4.	Directories:	
	a. Commercial use	\$2.50 per page
	b. Non-commercial use	\$1.00 per page
5.	Labels	
	a. Commercial use	\$.30 per name
	b. Non-commercial use	\$.10 per name
6.	All other records	\$.50 per page

R4-20-113. Display of Licenses; ~~Nontransferability~~ Non-transferability

- A. A licensee shall display all licenses in a conspicuous place. If a license is renewed, the licensee shall display the evidence of renewal in public view.
- B. Optical establishment and dispensing optician licenses are not transferable.
- C. A licensee shall return an optical establishment license to the Board upon transfer of ownership or going out of business.

R4-20-115. Renewal of Optical Establishment License; Late Renewal; Re-application

- A. No later than June 30 of each year, an applicant for renewal of an optical establishment license shall submit to the Board the fee required by R4-20-112 and an application form, provided by the Board that contains:
 - 1. The name, address, and telephone number of the optical establishment;
 - 2. The name and license number of each dispensing optician who is scheduled to work 32 hours or more each week at the optical establishment; and
 - 3. The applicant's signature and title.
- B. A licensee who submits a renewal application and renewal fee ~~postmarked~~ after June 30 but before July 31 of the renewal year shall pay the late fee in R4-20-112.

- C. A licensee who fails to submit a renewal application ~~postmarked~~ before July 31 following a license expiration of June 30, and who wishes to re-apply for an establishment license, shall submit an original application, and pay the application fee and license fee in R4-20-112.

R4-20-119. Substandard Care

- A. It is substandard care for a dispensing optician:
1. To dispense improperly manufactured eyeglasses or contact lenses. If a complaint indicates that eyeglasses or contact lenses dispensed by a dispensing optician or other employee of an optical establishment may have been improperly manufactured, the Board shall be guided in its determination of the facts by referring to the standards incorporated by reference in subsection (B) with regard to the individual parameters listed in the standards and considering patient wear, care, and usage;
 2. When interpreting written prescriptions:
 - a. To fail to follow standards incorporated by reference in subsection (B) in determining lens powers due to differences in vertex distances, base curvatures, special lens requirements, and facial fitting problems, or
 - b. To fail to comply with special instructions of the vision practitioner or optometrist shown on the prescription without the full knowledge and consent of the customer, the physician, or optometrist; or
 - c. To fill prescriptions beyond the expiration date indicated on the prescription;
 3. To fail to follow manufacturer's guidelines regarding usual and customary lens thickness of eyewear;
 4. To intentionally or negligently injure a customer during the course of optical dispensing; or
 5. To fail to give the customer appropriate instructions on the care, handling, and wearing of an optical device.
- B. The following standards published by the American National Standards Institute, Inc., (ANSI), 1819 L Street, NW, Suite 600, Washington, DC 20036, are incorporated by reference, and no further editions or amendments and are on file with the Board:
1. ANSI Z80.1 ~~1999~~ 2015, "Prescription Ophthalmic Lenses-Recommendations."
 2. ANSI ~~Z80.20-1998~~ Z80.20 2016, "Contact Lenses- Standard Terminology, Tolerances, Measurements And Physiochemical Properties."
 3. ~~ANSI Z80.5-2004~~, "Requirements for Ophthalmic Frames."
 4. ~~3.~~ 4. ANSI Z87.1-~~2003~~ 2015, "Occupational and Educational Personal Eye and Face Protection Devices."
 5. ~~4.~~ 5. ANSI Z80.9 ~~1998~~ 2015, "Optical Devices for Low Vision."

R4-20-123. Petition for Rulemaking; Review of Agency Practice or Substantive Policy Statements; Objection to Rule Based Upon Economic, Small Business, or Consumer Impact. Repealed

~~A person shall file a petition to adopt, amend, or repeal a rule or to review an existing agency practice or substantive policy statement that the petitioner alleges to constitute a rule under A.R.S. §41-1033 or to object to a rule according to A.R.S. §41-1056.01 as prescribed in this Section. Each petition shall contain:~~

1. ~~The name and current address of the petitioner;~~
2. ~~For the adoption of a new rule, the specific language of the proposed rule;~~
3. ~~For the amendment of a current rule, the applicable A.A.C. citation and Section heading. The request shall include the specific language of the current rule, any language to be deleted shall be stricken through but legible, and any new language shall be underlined;~~

4. For the repeal of a current rule, the applicable A.A.C. citation and Section heading;
5. The reasons the rule should be adopted, amended, or repealed, and if for an existing rule, why the rule is inadequate, unreasonable, unduly burdensome, or otherwise not acceptable. The petitioner may provide additional supporting information, including:
 - a. Any statistical data or other justification, with clear reference to an attached exhibit;
 - b. An identification of what persons or segment of the public would be affected and how they would be affected; and
 - c. If the petitioner is a public agency, a summary of relevant issues raised in any public hearing, or as written comments offered by the public;
6. For a review of an existing Board practice or substantive policy statement alleged to constitute a rule, the reasons the existing Board practice or substantive policy statement constitutes a rule and the proposed action requested of the Board;
7. For an objection to a rule based upon the economic, small business or consumer impact, evidence that:
 - a. The actual economic, small business, or consumer impact significantly exceeded the impact estimated in the economic, small business, and consumer impact statement submitted during the making of the rule; or
 - b. The actual economic, small business, or consumer impact was not estimated in the economic, small business, and consumer impact statement submitted during the making of the rule and the actual impact imposes a significant burden on persons subject to the rule; and
8. The signature of the person submitting the petition.

R4-20-124. Public Comments Repealed

- A. On or before the close of record, a person may comment upon a rule proposed by the Board by submitting written comments to the Board.
- B. The Board considers a written comment submitted on the date it is received by the Board, except if a comment is mailed the date of receipt is the postmark date.
- C. The Board shall consider all written comments submitted during the public comment period.

R4-10-125. Oral Proceedings Repealed

- A. A person requesting an oral proceeding as prescribed in AR.S. §41-1023, shall:
 1. File a request with the Board;
 2. Include the name and current address of the person making the request; and
 3. Refer to the proposed rule and include, if known, the date and issue of the Arizona Administrative Register in which the proposed rule was published.
- B. The Board shall record an oral proceeding either electronically or stenographically, and make any cassette tapes, transcripts, and written comments submitted during the proceeding part of the official record;
- C. The presiding officer shall use the following guidelines to conduct an oral proceeding:
 1. Registration of attendees. Registration of attendees is voluntary.
 2. Registration of persons intending to speak. Registration information shall include the person's name, representative capacity, if applicable, a notation of the person's position with regard to the proposed rule and the approximate length of time the person wishes to speak.
 3. Opening of the record. The presiding officer shall open the proceeding by identifying the rules to be considered, the location, date, time, and purpose of the proceeding, and present the agenda;
 4. A statement by Board representative. A Board representative shall explain the background and general content of the proposed rules;
 5. A public oral comment period. The presiding officer may limit comments to a reasonable time, as determined by the presiding officer and to prevent undue repetition; and

6. Closing remarks. The presiding officer shall announce the location where written public comments are to be sent.

R4-20-126. Written Criticism Repealed

- A:** Any person may file a written criticism of an existing rule with the Board.
- B:** The criticism shall clearly identify the rule and specify why the existing rule is inadequate, unduly burdensome, unreasonable, or otherwise improper.
- C:** The Board shall acknowledge receipt of a criticism within 15 days and shall place the criticism in the official record for review by the Board under A.R.S. §41-1056.

Table 1. Time-frames (in days)

Type of Approval	Statutory Authority	Overall Time-frame	Administrative Completeness Time-frame	Substantive Review Time-frame
Approval to Take a Dispensing Optician Examination (R4-20-102)	A.R.S. § 32-1682	90	30	60
License by Examination (R4-20-102)	A.R.S. § 32-1682 A.R.S. § 32-1684	60	30	30
License by Comity (R4-20-107)	A.R.S. §32-1683	90	30	60
Optical Establishment License (R4-20-110)	A.R.S. § 32-1684.01	60	30	30
Optician's License Renewal (R4-20-109)	A.R.S. § 32-1682	60	30	30
Establishment License Renewal (R4-20-115)	A.R.S. § 32-1684.01	60	30	30